

## Quantum Corporation

# Privacy Policy

Quantum takes your privacy seriously. Please read the following to learn more about our privacy policy.

## What This Privacy Policy Covers

This Privacy Policy describes Quantum Corporation and its subsidiaries and affiliates (Quantum, we, or our) policies and practices for collecting, using, processing, retaining, transferring, and disclosing Personal Information we collect. The types of Personal Information we collect vary depending upon the purpose for which we are collecting the personal information. This privacy policy endeavors to explain the varied uses of your Personal Information, your rights with respect to these uses, and to provide you with contact information should you have any questions regarding our policies.

Your personal information may be received through your activity on our websites as well as in connection with our products, services, support, marketing activities, our business partners, and our suppliers. By visiting our sites, using our products, services, or support, applying for employment through our website or our recruiting partners, or otherwise conducting business with us, you acknowledge and agree to be bound by the terms and conditions of this Privacy Policy.

## Types of Personal Information We Collect

Personal Information means information that identifies, relates to, describes, or could reasonably be linked directly to a particular consumer or household. We collect, and have collected in the past 12 months the following categories of Personal Information:

- **Audio, electronic, and visual data** may be viewed by Quantum employees who are part of the hiring process during job interviews conducted remotely;
- **Commercial Information** such customer contact email addresses, customer phone number, customer shipping locations, records of products purchased or considered, purchasing history, and information necessary to process payment for products or services purchased by customers;
- **Identifiers** such as your name, postal address, email address, telephone number, login credentials, Internet Protocol address, and other information, which does not reveal your

specific identity such as browser and device data, data collected through cookies, pixel tags and similar technology, or App usage data;

- **Internet Activity** such as statistical information about pages visited on our website, unique URLs visited within our sites, the domains from which people visit our sites, browser type, browsing history, search history, and information regarding a consumer's interaction with an internet website application or advertisement, including transcripts of electronic conversations;
- **Professional and Employment Information** such as your current and past work history, your contact information (name, email address, and phone number), professional licensures or certifications, memberships in professional associations; and
- **Sensitive Personal Information collected from job applicants** during the hiring process:
  - If you submit an application for employment, we ask questions regarding race, ethnicity, gender, disability, and military/veteran status as part of our regulatory compliance responsibilities.
  - Applicants can provide this information if they wish.
  - Applicants may also decline to provide answers to any or all of these questions.
  - During the interview process, we may receive audio, electronic or visual data from job applicants if interviews are conducted via video or audio conferencing.
  - If we extend a job offer, we may collect social security number, driver's license number, passport number, or state identification number for purposes of performing a background check and I9 authorization.
  - We may also collect other pieces of information of a sensitive nature, if you make such information publicly available in the context from which the Personal Information is collected, such as in your publicly available social media accounts or through a resume submitted to us.
- **Sensitive Personal Information** from customers who seek access to Quantum managed websites, discussion boards, and the like. This sensitive personal information can include login credentials and a password for accessing the internal site.
- **Sensitive Personal Information** from customers making purchases, which can include debit or credit card information in combination with security or access codes in order to process payment.

We may disclose or share aggregated or de-identified information that cannot reasonably be used to identify an individual.

## Sources for Collecting Personal Information

We collect, and have collected in the past 12 months, personal information from the following sources:

- Individual consumers who have provided Identifiers directly to us or to our ad partners by virtue of visiting our website or by affirmatively providing information in the context of opting into receiving communications from us;

- Customers, service providers, sales and marketing partners, and data brokers have provided us with commercial information;
- Customers who desire to participate in, or gain access to, internally hosted websites have provided username and password credentials;
- Customers making purchases have provides us with debit or credit card information in combination with security or access codes;
- Advertising, sales, and marketing partners have provided us with Internet activity and identifiers, such as IP addresses; and
- Job applicants have provided us with professional information, employment information, and sensitive personal information during the process of applying for employment at Quantum.

Some of this information has been collected via cookies or other analysis technologies, such as those provided by Google Analytics. We may use the cookies to identify your computer's IP address, for example. For more information on the kind of information Google Analytics provides us and how to safeguard your privacy when Google Analytics are used, read [here](#).

## Purposes for Collecting Personal Information

We collect, and have collected in the past 12 twelve months, personal information for the following purposes:

- Commercial information is used to manage our relationship with our corporate customers, suppliers and other business partners, including in connection with existing or future use or provision of products, services and support;
- Commercial information and identifiers are used to improve and develop products, services and support including through quality control, research and data analysis activities;
- Identifiers and Internet activity are used to communicate with consumers about our products, services or support, including with marketing communications, contests and surveys;
- Commercial information, identifiers and Internet activity are used to measure performance of marketing initiatives, ads, and our sites and to assess and improve the performance and operation of our sites;
- Sensitive personal information, i.e., username and password credentials obtained from customers are used to grant access to internally managed website, discussion boards, and the like;
- Sensitive personal information, i.e., debit or credit card number in combination with security or access codes are used to process payments;
- Identifiers and sensitive personal information are used to enable job applicants to submit their resumes, contact information and other personal information the applicant chooses to send to us. This information is collected and shared with the Department of Labor through a secure portal as part of our regulatory requirements under federal contracting laws. If we extend a job offer to an applicant, we use sensitive personal information for employee

screening purposes. If an applicant is hired, personal information provided to us by the applicant may become part of our internal human resources recording keeping system;

- Identifiers and commercial information may be collected to protect our website and electronic platforms against security threats, fraud or other malicious activity;
- Identifiers and commercial information are used to maintain internal records of product purchases, registrations for Quantum sponsored events, and similar business purposes where an individual voluntarily provides personal information via submission of a form and to respond to requests sent to general Quantum email addresses; and
- Identifiers and commercial information may be collected and used to ensure compliance with laws such as tax codes, import/export regulations, and the like.

## Categories of Third Parties with Whom We Share Personal Information

Unless otherwise limited by the context in which it was collected, the personal information we collect may be disclosed to our subsidiaries, service providers, manufacturing partners, marketing partners who provide services on our behalf. These can include providers of services such as website hosting, data analysis, payment processing, order fulfillment, information technology and related infrastructure provision, customer service, email delivery, auditing, and other services. We also may share personal information with channel partners or resellers if you inquire about our products or services typically fulfilled through channel partners or resellers. These channel partners or resellers may also use this information to inform you about third-party products or services that may be of interest.

The following chart details the categories of Personal Information we collect and disclose, including within the past 12 months, for our operational business purposes. The chart also details the categories of personal information that we “share” for purposes of cross-context behavioral advertising, including within the preceding 12 months.

<b>Category of personal information</b>	<b>Third parties to whom disclosed personal information</b>	<b>Third parties with whom have shared personal information for cross-contextual advertising</b>
Audio, electronic, or visual data	None	None
Commercial information	Our subsidiaries, companies under common control or ownership, agents, suppliers, or service providers	Ad partners
Identifiers	Our subsidiaries, companies under common control or	Ad partners

Category of personal information	Third parties to whom disclosed personal information	Third parties with whom have shared personal information for cross-contextual advertising
	ownership, agents, suppliers, or service providers	
Internet activity	None	Ad partners
Professional and employment information	Background check provider once an offer of employment is extended and accepted	None
Sensitive personal information received from job applicants*	Department of Labor through a secure online portal in order to comply with federal Contractor Regulations	None
Sensitive personal information received from customers *	Microsoft for purposes of authentication of username and password	None
Sensitive personal information received from customers *	Debit or credit card information is shared with authorized.net for payment processing. We do not store payment information including debit or credit card information.	None

**\* We do not use or disclose sensitive personal information for any purposes other than those uses reasonably necessary to perform services related to hiring employees within our regulatory requirements or restricting access to our internally managed websites, discussion boards, and the like.**

Additionally, we collect and may also disclose personal information under the following circumstances to the identified entity:

- During negotiations or as the result of any merger, sale of company assets, financing or acquisition of all or a portion of our business by or to another company.
- In situations involving violations of our terms and conditions posted on our sites, potential risks to the physical safety of any person, where we believe it is necessary to investigate, prevent, or act regarding suspected fraud or illegal activities, or as otherwise required by law.
- In response to a request for information when disclosure is in accordance with or required by any applicable law, regulation, or process, including in response to requests by public authorities responsible for public safety, law enforcement, and national security.

- For other purposes disclosed at the time of collection, when we have the individual's permission, when the individual requests that we share this information, or when required by law.

## Sale of Personal Information

We do not sell, and have not sold, Personal Information, or Sensitive Personal Information, within the preceding 12 months of persons of any age.

## Personal Information of Children Under the Age of 16

We do not knowingly sell or share Personal Information of children under the age of 16. Likewise, we do not knowingly market our products and services to children under the age of 16.

## Notice to California Residents

In accordance with the terms of the California Consumer Privacy Act of 2018 and/or California Privacy Rights Act of 2020 (CPRA), you have the right to:

### 1. Know what personal information we have collected

You have the right to submit a request asking us to let you know what categories of personal information we have collected, sold, shared, or disclosed about you. You can also ask us to identify the sources from which your personal information was collected as well as the business or commercial purpose for collecting, using, selling, sharing, or disclosing your personal information. You can ask us to provide the categories of third parties with whom we disclosed or shared your personal information. You can also ask us to provide you with specific pieces of personal information we have collected about you.

### 2. Have your personal information deleted

You have the right to request deletion of the personal information we have collected about you, subject to certain limitations set forth in the CPRA.

### 3. Correct inaccuracies in your personal information

You have the right to request correction of inaccuracies in the personal information we have collected about you.

### 4. Opt-out of sales of your personal information

The CPRA gives you the right to opt-out of allowing us to sell your personal information. We do not sell personal information. Therefore, we do not provide an opt-out link.

## 5. Opt-out of sharing of your personal information

The CPRA gives you the right to opt-out of allowing us to share your personal information. You can opt-out of sharing of your personal information by completing this form. <https://landing.quantum.com/do-not-share-request.html>

## 6. Request that we limit use of your sensitive personal information

Under the CPRA, you can limit a business's use and disclosure of your sensitive personal information to certain purposes specified by law (e.g., providing you with services you request or preventing fraud, or for other purposes that don't involve deriving your attributes). We only use sensitive personal information for such permitted purposes, so we don't have an opt-out.

You can exercise any of these rights, if you are a California resident, by contacting us at [privacy@quantum.com](mailto:privacy@quantum.com), or via this toll-free number (800) 677-6268, or in writing at Quantum Corporation, attention: Privacy Office, 224 Airport Parkway, Suite 550, San Jose, CA 95110.

When examining your request, we will ask that you provide sufficient information to identify yourself (including verifying the identifying information we have) before granting your request.

In some cases, we may refuse to act or impose limitations on your rights, for instance if your request is likely to adversely affect the rights and freedoms of Quantum and others, prejudice the execution or enforcement of the law, interfere with pending or future litigation, or infringe applicable law, or if we cannot sufficiently verify your identity. We reserve the right to charge a reasonable fee or refuse to act on a request if it is manifestly unfounded or excessive in particular because of its repetitive character.

If you'd like to designate an authorized agent to exercise these rights on your behalf, please contact us via email or in writing and provide the following information:

- Your name and contact information;
- The authorized agent's name, contact information, and relationship to you;
- The scope of the authorization (for example, all requests or only disclosure requests but not deletion requests); and
- The timeframe during which the appointment should be valid.

In all cases, you have a right not to receive discriminatory treatment by us for the exercise of the privacy rights conferred by the CPRA and to file a complaint with a Supervisory Authority.

## Notice to Residents of Colorado, Connecticut, Utah, and Virginia

If you are a resident of Colorado, Connecticut, Utah, or Virginia, you have certain privacy rights under the Colorado Privacy Act, Connecticut Data Privacy Act, the Utah Consumer Privacy Act, and the Virginia Consumer Data Protection Act. This section describes those rights.

In the last 12 months, we have not sold personal data collected through our website. We also do not process personal data for advertising purposes as defined by the laws of Colorado, Connecticut, Utah, and Virginia. Accordingly, we do not offer opt-out functionality currently.

With respect to personal data we have collected about you, you have the right to:

1. Access your personal data
2. Request deletion of your personal data
3. Request a copy of your personal data in a portable format
4. Correct inaccuracies (Colorado, Connecticut, and Virginia residents only)

You can exercise any of these rights, in accordance with the laws of the state of your residence by contacting us at [privacy@quantum.com](mailto:privacy@quantum.com), or via this toll-free number (800) 677-6268, or in writing at Quantum Corporation, attention: Privacy Office, 224 Airport Parkway, Suite 550, San Jose, CA 95110.

When examining your request, we will ask that you provide sufficient information to identify yourself (including verifying the identifying information we have) before granting your request.

In some cases, we may refuse to act or impose limitations on your rights, for instance if your request is likely to adversely affect the rights and freedoms of Quantum and others, prejudice the execution or enforcement of the law, interfere with pending or future litigation, or infringe applicable law, or if we cannot sufficiently verify your identity. We reserve the right to charge a reasonable fee or refuse to act on a request if it is manifestly unfounded or excessive in particular because of its repetitive character.

## Information Retention

We will retain your personal information as long as necessary to achieve the purpose for which it was collected, usually for the duration of any contractual relationship and for any period thereafter as legally required or permitted by applicable law. Our retention policies reflect applicable statute of limitation periods, financial reporting and recordkeeping regulations, and other business or legal requirements.

## Security



We are committed to protecting the information you provide us. To prevent unauthorized access or disclosure, to maintain data accuracy, and to ensure the appropriate use of the information, we have in place physical, electronic, and managerial procedures to safeguard the information we collect.

## Cookies, Pixels, and Other Online Tracking Methods

In the process of browsing our sites, some information, which may include your internet address and the number and frequency of your visits to our sites, is collected automatically. This generic information does not identify the visitor, but is used to help us improve the services offered through our sites.

When you view our sites or advertisements, we might store some information on your computer. This information will be in the form of a “cookie” or similar file. Cookies are small pieces of information stored on your hard drive—not on our sites—to help you navigate a website as easily as possible. Cookies may uniquely identify your browser or your account, but they do not necessarily identify you personally. Cookies can also be used to help store personal information; for example, where you ask us to “remember” you or keep you logged in. Cookies can help us to better understand how users use our sites, which in turn helps us focus our resources on features that are more popular with our users. If you prefer not to receive cookies while browsing our sites, you can set your browser to warn you before accepting cookies. If your browser permits, you can refuse a cookie when your browser alerts you to its presence or generally refuse all cookies by turning them off in your browser; but some parts of our sites, including the portion that is targeted for our registered customers, may not work properly in that case. You can delete cookies from your browser; however, that means that any settings or preferences managed by those cookies will also be deleted and you may need to recreate them. Depending on your mobile device, you may not be able to control tracking technologies through settings.

Quantum places cookies on your browser in part to allow its vendors to collect data about your online activity and show you targeted ads for Quantum products. To learn more about cookies and other automatic data collection tools, please visit <http://www.allaboutcookies.org/>.

Quantum has engaged one or more affiliated and unaffiliated third-party service providers to track and analyze usage and volume statistical information from visitors to our sites. The service provider(s) set cookies on behalf of Quantum. Quantum also uses other third-party cookies to track the effectiveness of our sites and to advertise Quantum’s products and services, as well as those of our partners and affiliates. Some of the providers that track visitors to our sites are AdRoll, Double Click, Drift, Facebook, Google Analytics, LinkedIn, and Marketo.

Our ad partners deliver ads for us and may combine the information collected or obtained from us with other information they have independently collected from other websites and/or other online or mobile products and services relating to your browser's activities across their network of websites.

Quantum uses a cookie management tool to manage user cookie consent. More information about the specific cookies Quantum uses can be reviewed in Quantum's cookie banner.

On many of the pages of our site you will see buttons that link to Quantum's social media pages. Implementing these buttons requires the use of scripts from sites that Quantum does not control. You should be aware that these sites may collect information about your activity all around the Internet, including on Quantum's site. If you click on any of these buttons, these sites will register that action and may use that information. In some cases, if you are logged into their services (like Google and Facebook), these sites will register your visit to Quantum, and the specific pages you view, even if you don't click on the related button. You should check the privacy policies for each of these sites to understand how they use your information and how you can make changes.

We may also use a number of external web services on our website, mostly to display content within our web pages. As with the social media buttons, we cannot prevent these external sites from collecting information on your usage of this embedded content.

Some emails that we send you, such as personal correspondence or emails with invoices attached, do not use tracking mechanisms. However, other emails we send might include tracking mechanisms so that we can identify how much traffic those emails send to our site as well as whether an individual user has opened and clicked on the email. If you want to be sure that none of your email activity is tracked, please unsubscribe from Quantum newsletters and marketing correspondence.

## Do Not Track Signals

Some web browsers may transmit "do-not-track" signals to websites with which the browser communicates. Because of differences in how web browsers incorporate and activate this feature, it is not always clear whether users intend for these signals to be transmitted, or whether they are even aware of them. Quantum currently does not act in response to these signals.

## Your Choices and Rights

You can choose to no longer receive email communications from Quantum or update your communication preferences with us by using this [link to update your communication preferences](#) or by clicking on the "unsubscribe" link in certain email communications you may receive from

us, except that we may continue to communicate with you in order to provide services or products you have requested. Providing us with your personal information is optional, but not doing so will impact the service that we can provide to you.

In some locations, you have the right to request access to and correction, restriction, or deletion of your personal information, subject to certain limitations. You also have the right to request that we transmit to you or to another controller your personal information that you have provided to us for a contract or with your consent. You can also object to our processing of your personal information in certain cases.

## Links to Non-Quantum Websites and Third Parties

Our sites may provide links to third-party websites for your convenience and information. If you access those links, you will leave our sites. Quantum does not control those sites or their privacy practices, which may differ from Quantum's, and we do not endorse or make any representations about third-party websites. The personal information you choose to give to unrelated third parties is not covered by our Privacy Policy.

## International Transfers

In providing you with our products and services, we may transfer personal information to countries where data protection and privacy regulations do not offer the same level of protection as the European Union, Switzerland, or the United Kingdom. Quantum assumes liability for onward transfers of personal information to third parties.

Quantum complies with the EU-U.S. Data Privacy Framework (EU-U.S. DPF) and the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce. Quantum has certified to the U.S. Department of Commerce that it adheres to the EU-U.S. Data Privacy Framework Principles (EU-U.S. DPF Principles) with regard to the processing of personal data received from the European Union and the United Kingdom in reliance on the EU-U.S. DPF and the UK Extension to the EU-U.S. DPF. Quantum has certified to the U.S. Department of Commerce that it adheres to the Swiss-U.S. Data Privacy Framework Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF.

In certain circumstances, you may be able to invoke binding arbitration as set forth in Annex I of the Data Privacy Framework. If the conditions of Annex I are met, Quantum is obligated to arbitrate claims and follow the terms as set forth in Annex I of the DPF Principles, provided that an individual has invoked binding arbitration by delivering notice to your organization and following the procedures and subject to conditions set forth in Annex I of Principles.

If there is any conflict between the terms in this privacy policy and the EU-U.S. DPF Principles and/or the Swiss-U.S. DPF Principles, the Principles shall govern. To learn more about the Data Privacy Framework (DPF) Program, and to view our certification, please visit

<https://www.dataprivacyframework.gov/>

## Changes in this Privacy Policy

If we decide to change our privacy policy, we will post those changes to this privacy policy and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances—if any—we disclose it.

We reserve the right to modify this privacy policy at any time, so please review it frequently. If we make material changes to this policy, we may notify you here, by e-mail, or by means of a notice on our home page.

## Contact Us

If you have any questions or suggestions regarding our privacy policy, please contact us at [privacy@quantum.com](mailto:privacy@quantum.com) or (800) 677-6268, or in writing to Quantum Corporation, attention: Privacy Office, 224 Airport Parkway, Suite 550, San Jose, CA 95110. You may also contact us through any of those methods to request details of the personal information we hold about you or to request corrections, updates, or deletions to your information.

## Disability Access

Individuals with disabilities may access this notice in an alternative format by contacting [privacy@quantum.com](mailto:privacy@quantum.com) or (800) 677-6268 and requesting that the privacy policy be provided in hard copy or read aloud over the telephone or an internet-based phone call.

## Dispute Resolution & Oversight

If you have an unresolved privacy or data use concern that we have not addressed satisfactorily, please contact our US-based third-party dispute resolution provider (free of charge) at <https://feedback-form.truste.com/watchdog/request>.

Quantum is subject to the investigatory and enforcement powers of the Federal Trade Commission, located in the United States.

## Disclaimer

The material on our site is given for information only and does not constitute technical or legal advice. You must take all precautions appropriate to ensure your own Internet safety.

Privacy Policy effective July 2024.